



Genersys Survey Form 2009

Customer information

A

Genersys are required to log customer surveys for compliance with regulatory boards such as REA, please do your best to log all customer information marked with the ⚠ icon.

Customer name:

Telephone:

Address:

Mobile:

Fax:

Postcode:

Email:

Customer expectations and your notes

B

Customer expectations are very important and a big step towards providing customer satisfaction. The information you record here is in everyone's best interests and assists Genersys in any recommendations.

Your comments:

Installer information

C

Please leave your contact details below, in case the customer needs to contact you. Genersys can be contacted via the information at the top of this survey form. Remember, all ⚠ fields are required.

Name:

Telephone:

Address:

Mobile:

Fax:

Postcode:

Email:

Date of survey and time spent in customer's home:





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Pool Survey

D

Pool orientation, shape and environment (please specify each):



	Pool dimensions (Length x Width x Mean Depth): <input type="text"/> Is the pool covered, and if so at what times?: <input type="text"/>
Tile colour: <input type="text"/> Angle of roof (if panels to be fitted to roof): <input type="text"/> Distance from solar panels to pool: <input type="text"/>	Pool shape (please tick one): <input type="checkbox"/> Rectangular <input type="checkbox"/> Oval <input type="checkbox"/> Square <input type="checkbox"/> Other

Performance

E

This set of data completes the variables needed for Genersys to model an accurate simulation of your customer's pool and calculate exactly how many solar panels will be needed.

What boiler is currently being used, and what is the output in kW?

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Desired pool season start: <input type="text"/>	Desired pool season end: <input type="text"/>
Desired pool temperature: <input type="text"/>	Desired maximum pool temperature: <input type="text"/>
How many people are using the pool per day?: <input type="text"/>	

Signatures

F

Genersys comply with several regulator bodies including REA and as such require you to date and sign this form and log how much time you spent at the customer's property. Thank you.

Your signature: <input type="text"/>	Customer signature: <input type="text"/>
Date signed:	Date signed:

